



1st June 2022
Titus Tekform Tasmania
Subject: Customer Service/Internal Sales/Store Person

Titus Tekform Tasmania are seeking a full time Customer Service/Internal Sales/Store Person in our Hobart division for immediate start.

We are a part of the Titus Group, which provides customers in the furniture making, kitchen manufacturing, shopfitting and commercial sectors with component solutions that improve their competitiveness.

Titus Tekform in Australia offers our customers knowledge of furniture production processes, tight relationships with suppliers and a worldwide distribution network with an extensive and relevant portfolio continually evolving in line with current worldwide trends and our customers' expectations.

In this varied role, you will represent the company and our products to current and potential customers to achieve and exceed the company's sales expectations.

Day to day responsibilities will include:

- Picking and packing of orders
- Unloading and loading of vehicles
- Maintaining a clean warehouse
- Answer phones and attending to customers in showroom
- Entering and picking customer orders
- Data entry plus other day to day activities
- Liaising with couriers, other branches, customers, and suppliers
- Supporting and implementing initiatives to enhance the company's market position
- Developing and understanding the benefits and features of our product range
- Daily forklift and truck usage, forklift licence an advantage not compulsory

Together with the necessary customer service and warehouse experience, the successful applicant will be highly organised with the ability to handle multiple tasks with confidence. You will be goal orientated, tenacious and possess a will to succeed.

Additional competencies include the ability to negotiate and present logical and competitive solutions to potential customers through both written and verbal communications.

In the role of Customer Service/Internal Sales/Store Person, you will be a strong team player able to work both autonomously and harmoniously in a team environment, sharing the company goal of delivering excellent customer service. A current driver's license is mandatory for this role.

For the right candidate with the relevant skills and experience, this is a wonderful opportunity. Your role will be exciting, challenging and varied. A highly competitive salary package will be offered to the successful candidate. The pay structure will be three tiered and will be based on the successful applicant's ability to adapt to the varied roles. These roles can be broken down as follows:

1/ Warehouse management

2/ Internal Sales / Customer Service

3/ Data Entry

If this is the position for you, please don't delay in sending your application. We are looking for someone that can start immediately.

We note that the successful applicant may be subject to the appropriate police checks.

Please apply without delay by sending your resume to brad.howarth@titusplus.com or garry.splann@titusplus.com

Regards,

Brad Howarth

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